

**RICE-Le SUEUR
COUNTIES CHAPTER
AMERICAN RED CROSS
DISASTER SERVICES
RESOURCE MANUAL**

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SECTION 1 COMMUNITY RESOURCES

1.1 COMMUNITY RESOURCE ASSISTANCE

In the event of a major disaster, assistance from organizations within the community where the disaster has taken place may be needed. This help may be in the form of personnel to aid in manning shelters, providing feeding operations, food preparation, etc. In addition to church organizations, organizations in the Chapter's area which could provide this type of assistance include, but not limited to, various Arm Forces service clubs (American Legion, Veterans of Foreign Wars), Lions, Jaycees, and Rotary club. Table 1-1 provides a list of these organizations within the chapter's area along with their address and phone number.

ORGANIZATION	ADDRESS	PHONE
CLEVELAND		
American Legion	319 Broadway St	507-931-1837
ELYSIAN		
American Legion Post 311	106 Main St E	507-267-4487
FARIBAULT		
American Legion	112 5th St. NE	507-334-8784
Eagles	2027 Grant St NW	507-334-7041
Knight's of Columbus	17 3rd St. NE	507-334-4918
Moose Lodge	1810 4th St. NW	507-334-5012
VFW	422 1st Ave. NW	507-334-6395
LE CENTER		
American Legion	97 Park Ave S	507-357-4787
VFW	15 E Minnesota	507-357-6404
LONSDALE		
American Legion	115 2 nd Ave. NW	507-744-2387
MONTGOMERY		
American Legion	102 Elm St. W	507-364-7779
MORRISTOWN		
American Legion	101 Main St W	507-685-2288
NORTHFIELD		
American Legion	1055 Hwy 3 N	507-645-8541
Eagles	304 Water St S	507-645-5316
VFW	516 Division St S	507-645-8546

Table 1-1 Community Organizations

SECTION 2 EMERGENCY RESPONSE AGENCIES

2.1 RESPONSE AGENCIES

This section identifies the various city and county officials and agencies responsible for emergency response operations and to whom the Red Cross disaster response team must work with when responding to any disaster. The agencies/persons to be contacted/worked with will depend on disaster:

- a. Type
- b. Size/magnitude
- c. Location of the disaster.

The following tables identify the county and city emergency response personnel/agencies within the Rice-Le Sueur Counties Chapter area:

- d. Table 2-1 - Red Cross Contacts
- e. Table 2-2 - County Emergency Response Contacts
- f. Table 2-3 - City Emergency Response Contacts

During level II or higher disasters where a Red Cross disaster team is assembled, coordination with these agencies/persons will normally be handled by the Red Cross Public Relations Liaison function. For small disasters (single family fires, etc.) where only a single or a few Red Cross personnel are dispatched this coordination will be handled by the Red Cross person in charge of handling the response.

AGENCIES	PHONE
Red Cross State Coordinating Chapter for Disaster (Southeast Minnesota Chapter, Rochester)	507-287-2200
Waseca County Chapter, Waseca (Mutual Aid Chapter)	507-835-8369
South Central Chapter, Mankato (Mutual Aid Chapter)	507-387-6664

Table 2-1 Red Cross Contacts

AGENCIES	ADDRESS	PHONE
Le SUEUR COUNTY (Offices in Le Center)		
Le Sueur County Sheriff	88 S Park Ave	507-357-4440
Le Sueur County Emergency Management Director	88 S Park Ave	507-357-2251
Le Sueur County Health Department	88 S Park Ave	507-357-2251
RICE COUNTY (Offices in Faribault)		
Rice County Sheriff	118 NW 3 RD St	507-334-4391
Rice County Emergency Management Director	118 NW 3 RD St	507-332-6119
Rice County Health Department	320 NW 3 RD St	507-332-6111

Table 2-2 County Emergency Response Contacts

NOTE: To contact a cities' mayor or Emergency Management Director contact the city office listed in table 2-3 to determine whom, and the phone number of, the person holding that position.

AGENCIES	ADDRESS	PHONE
CLEVELAND		
City Office	205 4 TH St	507-931-6380
Fire Department	420 Broadway St	507-931-2490
Police Department	205 5 TH St	507-357-6380
DUNDAS		
City Office	216 Railway St	507-645-2852
Fire Department (Northfield)	300 5 TH St W.	507-645-4475
Police Department	470 Railway St. S	507-645-5252
ELYSIAN		
City Office	110 W Main St	507-267-4708
Fire Department	202 E Main St	507-267-4626
Police Department (Le Sueur County Sheriff)		507-357-4440
FARIBAULT		
City Office	208 1 st Ave NW	507-334-2222
Fire Department	122 2 nd St NW	507-334-8773

Police Department	120 4 th St. NW	507-334-4305
KILKENNY		
City Office	NA	507-357-4440
Fire Department	W Dodd & S Laurel Ave	507-357-4440
Police Department (Le Sueur County Sheriff)		507-357-4440

Table 2-3 City Emergency Response Contacts

AGENCIES	ADDRESS	PHONE
LE CENTER		
City Office	10 W Tyrone	507-357-4450
Fire Department	175 S. Cordova Ave	507-357-4844
Police Department	10 W Tyrone	507-357-4888
LE SUEUR		
City Office	203 2 ND St S	507-665-6401
Fire Department	950 Kingsway Drive	507-665-6401
Police Department	228 Main St N	507-665-3313
LONSDALE		
City Office	415 Central St W	507-744-2327
Fire Department	426 Railway St SW	507-744-2021
Police Department	115 Alabama St SW	507-744-2300
MONTGOMERY		
City Office	201 Ash Ave. W	507-364-8888
Fire Department	201 Ash Ave. W	507-364-5789
Police Department	301½ Boulevard Ave	507-364-8000
MORRISTOWN		
City Office	402 Division St S	507-685-2303
Fire Department	109 2 nd ST S	507-685-2303
Police Department	402 Division St S	507-685-4190
NERSTRAND		
City Office	221 Main St	507-332-8000
Fire Department	Faribault	507-334-8773

Police Department	Rice County Sheriff	507-334-4305
NORTHFIELD		
City Office	801 Washington St	507-645-8833
Fire Department	300 5 th St W	507-645-4255
Police Department	300 5 th St W	507-645-4477
WATERVILLE		
City Office	200 S 3 rd St	507-362-8300
Fire Department	110 N 1 st St	507-362-4211
Police Department	114 Hoosac St W	507-362-4244

Table 2-3 City Emergency Response Contacts (Cont.)

SECTION 3 HOSPITALS

3.1 AREA HOSPITALS

This section identifies the various local hospitals to whom the Red Cross disaster response person/team most likely will interface with in responding to a disaster. The hospital(s) to be that could be involved will depend on disaster:

- a. Type
- b. Size/magnitude
- c. Location.

Table 3-1 lists the hospitals most likely to be involved if needed during a disaster operation in the Rice-Le Sueur Counties chapter area.

HOSPITAL	CITY	PHONE
FARIBAULT		
District One	200 State Ave	507-334-6451
LE SUEUR		
Minnesota Valley Health Center	621 4th St S	507-665-3375
NORTHFIELD		
Northfield Hospital	2000 North Ave	507-646-1000
NEW PRAGUE *		
Queen of Peace	301 2 nd St NE	1-800-584-6667
OWATONNA *		
Owatonna Hospital	2250 26 th St NW	507-451-3850
WASECA *		
Waseca Medical Center	501 State St N	507-835-1210

* Denotes hospitals outside chapter area of responsibility but due to hospital location could be involved in a chapter disaster response operation.

Table 3-1 Area Hospitals

SECTION 4 FACILITIES

4.1 FACILITY REQUIREMENTS

During a level II or higher disaster operation many of the services provided by the Red Cross require the use of a facility to maintain the disaster service operations. One or more buildings could be utilized for these various services depending on the availability, size, and configuration of the building(s) and needs of the disaster operation. The Red Cross services requiring facilities fall into four (4) major categories:

- a. Red Cross Headquarters - The main headquarters for all Red Cross operations related to the disaster
- b. Service Center(s) - Facility or area for providing family assistance case work, health and mental health services, and damage assessment activities
- c. Shelter(s) - Provide living areas, and health and mental health services
- d. Mass feeding - Provide meal preparation for feeding victims and workers during the disaster. Provide mass feeding location.

Section 4.6 provides a complete list of facilities identified for use during a disaster operation and the type of services that could be provided by use of that facility.

The chapter shall notify persons effected by the disaster of the various services location(s) and hours/days of operation by:

- e. News releases in the local/area newspapers.
- f. News releases on the local/area radio and TV stations.
- g. Posters placed in and around the disaster area.
- h. Through communications with the local and county governmental agencies handling the disaster (fire and police departments, emergency management teams, etc.).

4.2 HEADQUARTERS

During level II or higher disaster operations the Red Cross would establish an Headquarters controlling and directing all Red Cross activities. This facility would be under the direction of the chapters' assigned Job Director. Depending on the size of the disaster operation and facilities availability, the headquarters could be located either in a facility by itself or co-located in a facility with other functions. In the later case headquarters operation should have a separate area (room(s)) from the other function(s).

4.3 SERVICE CENTERS

When it becomes necessary for the chapter to open a service center due to a disaster, the chapter will arrange for a location as close to the immediate area of the disaster as possible. Due to the size and disbursement of the population of the residence of the Rice Le Sueur Counties chapter area it is impossible to specify one location(s) to be the chapter's service center(s). All local governmental agencies in the chapter's area of responsibility are capable and supportive of any and all disaster aid efforts. When the need for a service center arises a location will be selected by the chapter's disaster assigned Job Director

4.4 DETERMINING SHELTERING REQUIREMENTS

The Red Cross does not make the determination if a victim's housing is livable or not. This determination will be the responsibility of the local governmental agencies involved in handling the disaster (fire department, Emergency Management Director or city official). When the determination that the victim's housing is not livable the chapter will insure the victims are offered temporary housing arrangements.

In disasters where person(s) are displaced from their homes, it may become necessary for the Red Cross to provide lodging or shelters (mass living quarters). Normally this mass care housing will be provided at a location close to, but outside of, the immediate disaster area.

For small disasters, such as single or multiple (apartment) family fires, where less than 10 families are affected, sheltering will be provided at local area motels (see section 7 for motel facilities). In the event of larger disasters, normally with 10 or more families requiring shelter, a mass care shelter may be opened.

4.4.1 Mass Care Shelters

The Rice-Le Sueur Counties Chapter area of coverage contains 8 communities with a population of over 500 people and 10 smaller communities of 10 - 500 population. Due to this size and spread of the chapter's population many different potential mass care shelters must be identified in order to provide shelter(s) in the area of the disaster. Normally, in the Rice Le Sueur Counties chapter's area, the most available facility for use is the local school building or church(s). The chapter has identified buildings in all possible communities within the chapter's area which are suitable for use as shelters in case mass care housing becomes necessary. In selecting facilities for use as shelters there are requirements for shelter selection which (when possible) must be considered. These requirements include:

- a. 1 toilet per each 40 persons (6 for 200, 14 for 500)
- b. Minimum of 40 square feet of sleeping space per person
- c. Showers
- d. Separate areas for:
 - 1. Manager's Office area
 - 2. Sleeping
 - 3. Disaster Health Area
 - 4. Disaster Mental Health Area
 - 5. Feeding Area
 - 6. Reception/Registration Area
 - 7. Storage of Food, Supplies and occupant's belongings
 - 8. Child Care
 - 9. Family Service Interview Area
 - 10. Recreation Areas

4.5 MASS FEEDING

In almost any size of disaster operation feeding of victims and possibility of disaster workers also is required. For small disasters, such as single or multiple (apartment) family fires where shelters are not required feeding for victims would be accomplished using local area restaurants (see section 6 for list of restaurants). An extended small disaster operation may require mass feeding in the form of on site feeding using Emergency Response Vehicle (ERV) type operation. These type operations are usually short term requirements.

Feeding of victims and workers on larger disaster operations and where shelters are opened require large mass feeding operations using available kitchens for preparing large quantities of food. When possible shelters with required feeding facilities should be selected whenever possible.

4.6 FACILITIES

The chapter has identified facilities in various locations within the chapter's area which are suitable for use as shelters, Headquarters, service centers and mass feeding operations. The chapter will attempt to maintain written agreements with as many of the identified facilities as possible. In some cases it may be necessary to enter into an agreement with the facilities owner/management at the time of the disaster. Table 4-1 lists buildings identified for use for Red Cross operational uses (Service Centers, Headquarters, etc.) . Table 4-2 lists the facilities identified for use as shelters and mass feeding.

Note:

For contact and facility availability information call the facility number listed or review the facility agreement on file at the chapter office and in each disaster response kit.

FACILITY	ADDRESS	PHONE
CLEVELAND		
American Legion	319 Broadway St.	507-931-1837
Cleveland City Office	205 4th St.	507-931-6380
ELYSIAN		
Legion Post 311	106 Main St E	507-267-4487
FARIBAULT		
American Legion	112 5 th St. NE	507-334-8784
Eagles	2027 Grant St. W	507-334-7041
National Guard Armory	2831 Park Ave. NW	507-332-5514
Rice-Le Sueur Counties Red Cross Office	421 Central Ave.	507-334-8471
VFW	422 1st Ave. NW	507-334-6395
KILKENNY		
ST. Canice Catholic Church	Maple Street	507-595-2561
LE CENTER		
Le Center Fire Hall	170 Cordova Ave. S	507-357-4844
VFW	15 Minnesota E	507-357-6404
LE SUEUR		
Le Sueur City Office	203 2nd St. S	507-665-6401
LONSDALE		
American Legion	115 2 nd Ave NW	507-744-2387
Lonsdale Fire Hall	426 Railway St. SW	507-744-2021
Lonsdale City Office	115 Alabama St. SW	507-744-2327

MONTGOMERY		
American Legion	102 Elm St. W	507-364-7779
Holy Redeemer Catholic Church	205 Vine Ave. W	507364-7383
Montgomery Municipal Building	201 Ash Ave.	507-364-8888

Table 4-1 Facilities (Cont.)

FACILITY	ADDRESS	PHONE
MORRISTOWN		
American Legion	100 Main St W	507-685-2288
Bethlehem Lutheran Church	404 Franklin St W	507-685-4390
Morristown Community Hall/city office	402 Division ST. S	507-685-2302
NERSTRAND		
Nerstrand City Hall	221 Main St.	507-332-8000
NORTHFIELD		
American Legion	1055 Hwy 3 N	507-645-8541
Eagles	304 S Water	507-645-5316
VFW	516 Division	507-645-8546
SHIELDSVILLE		
St Patrick Catholic Church	7525 Dodd Road	507- 334-6002
WATERVILLE		
Waterville City Office	200 3rd St. S	507-362-8300
Trinity Lutheran Church	415 W Lake	507-362-4454

Table 4-1 Facilities (Cont.)

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SHELTER FACILITY	CAP	ADDRESS	PHONE	CONTACT	PHONE
CLEVELAND (56017)					
Cleveland Public School	140	400 6th St.	507-931-5953	Brian Phillips	507-931-5953
ELYSIAN (56028)					
WEM School Building	56	HWY 60 West	507-267-4313	Steve Anderson	507-362-4437 w 507-661-4772 c
FARIBAULT (55021)					
Senior High School	400		507-333-6100	Kevin Hildebrandt	507-333-6027 w
Middle School	420				507-323-4322 c
Jefferson Elementary	280	330 9th S Av. S.W.	507-333-6300		
Lincoln Elementary	250	704 17th St. S.W.	507-333-6500		
McKinley Early Childhood Center	50	922 Home Place	507-333-6600		
Roosevelt Elementary	250	510 Lincoln Av.	507-333-6460		
		930 4 th Ave NW	507-333-6700		
		925 Parshall St.			
LE CENTER (56057)					
Le Center High School	250	150 W Tyrone	507-357-6802	Matt Helgersen	507-357-6802 w
Le Center Elementary	100	160 Mill Ave	507-357-6807		612-756-4222 c
LE SUEUR (56058)					
Le Sueur-Henderson High School	200	901 Ferry St E	507-665-3305		
Park Elementary	100	115 5 th St N	507-665-8821		
LONSDALE (55046)					
Montgomery-Lonsdale Elementary East	100	1000 Idaho St		Bob Guggisberg	507-364-8105 w 952-564-1457 c
MONTGOMERY (56069)					
Montgomery-Lonsdale High/Middle School	200	101 2 nd St NE		Bob Guggisberg	507-364-8105 w
Montgomery-Lonsdale Elementary West	100	700 4 th St NW			952-564-1457 c

Table 4-2 Shelters

SHELTER FACILITY	CAP	ADDRESS	PHONE	CONTACT	PHONE
MORRISTOWN (55052)					
WEM School Building	105	100 Ann SE	507-362-44 32	Steve Anderson	507-362-44 37 w 507-661-47 72 c
NERSTRAND (55053)					
Nerstrand School	50	205 2 nd St. S		Kevin Hildebrandt	507-333-60 27 w 507-323-4 322 c
NORTHFIELD (55057)					
High School	300	1400 Division	507-663-06	Chris Richardson Kevin Larson	507-663-06
Middle School	300	St. S.	30		29 w
Sibley Elementary	100	2200 Division	507-663-06		612-221-12
Greenvale Park Elementary	100	St. S	50		98 c
Longfellow Elementary	120	1400 Maple St.	507-645-34		507-645-34
Bridgewater Elementary	200	700 Lincoln Parkway	507-645-35		35 w
		201 Orchard St. 401 Jefferson Parkway	507-645-12 00 507-664-33 00		612-282-87 70 c
WATERVILLE (56096)					
WEM School Building	290	500 Paquin St E	507-362-44 32	Steve Anderson	507-362-44 37 w 507-661-47 72 c

Table 4-2 Shelters (Cont.)

SECTION 5 MEDICAL

5.1 MEDICAL SERVICES

During the various operations involved in providing Red Cross services during a disaster it sometimes becomes necessary to provide various kinds of medical and nursing aid to disaster victims. The Red Cross does not provide direct medical or nursing aid other than initial consultation and referrals. However, the Red Cross provides aid in the form of referrals to local medical facilities/agencies when a victim appears to require additional medical aid.

In addition, the Red Cross will aid in the emergency replacement of certain medical required items lost due to a disaster. Items such as glasses, prescriptions, and other medical needed items shall be provided on a case by case basis based on immediate need and item availability.

During disaster operations when the disaster nursing coordinator determines a medical item of a disaster victim needs to be replaced immediately, purchases will always be in the form of Disbursement Orders written by the disaster nursing coordinator to the establishment providing the item.

Other areas where referrals or placement of victims may be needed is nursing homes.

Also information on treatment or placement of family pets could be required.

The following Tables provides lists of the various medical facilities and suppliers available for references to, or purchases from, in the chapter area:

- a. Table 5-1: Pharmacists
- b. Table 5-2: Clinics/Doctors
- c. Table 5-3: Veterinarians
- d. Table 5-4: Dentists
- e. Table 5-5: Optometrists
- f. Table 5-6: Psychiatrists/Psychologists

PHARMACISTS	ADDRESS	PHONE
DUNDAS		
Kmart	404 Schilling Drive S.	507-645-5855
FARIBAULT		
District 1 Hospital	200 State Ave	507-332-4797
HyVee Food Store	1920 Grant St.	507-334-1555
Pharmacy One	200 State Ave.	507-332-4797
Sterling Drug	430 NW 4 th St	507-333-5464
Walgreen's	612 4 th NW	507-332-9783
WALMART Pharmacy	150 Western Ave	507-332-0084
LE CENTER		
Drug Express	32 E. Minnesota St.	507-357-4131
LE SUEUR		
Corner Drug	204 Valley Green Square	507-665-3301
MONTGOMERY		
Herrmann Drug	120 S. 1st St. (after hours)	507-364-7717 507-364-5497
NORTHFIELD		
Cub Pharmacy	2423 Hwy 3 S	507-664-9029
Econofoods Quality Care Pharmacy	601 Division St. S.	507-645-4489
Northfield Pharmacy	601 Water St. S.	507-663-0344
Walgreen	401 5 th St W	507-645-9658
Village Drug (Value Rite)	700 Division St. S.	507-645-4455
WATERVILLE		
Berg's Pharmacy	103 S. 3rd St. (after hours)	507-362-8500 507-362-4538

Table 5-1 Pharmacists

CLINICS/DOCTORS	ADDRESS	PHONE
FARIBAULT		
Cannon Valley Clinic	300 State Ave	507-333-3300
Cannon Valley Clinic - MAYO	924 N.E. 1st St.	507-333-3300
Allina Clinic	100 State Ave	507-334-3921
LE SUEUR		
Le Sueur Medical Clinic	500 N. Main	507-665-4017
Le Sueur Clinic, Mayo Health System	625 S. 4th. St.	507-665-6299
LONSDALE		
Lonsdale Family Health	103 15 th Ave SE	507-744-3245
MONTGOMREY		
Montgomery Medical Clinic	202 1 st ST S.	507-364-5600
NORTHFIELD		
Allina Medical Clinic	1400 Jefferson Road	507-663-9000
Family Health Medical	2000 North Ave	507-646-1494
Health Finders	207 3 rd St W	507-663-0134
WATERVILLE		
Waterville Clinic/Mayo Health Systems	212 Lake St. E	507-362-4221

Table 5-2 Clinics/Doctors

VETERINARIANS	ADDRESS	PHONE
FARIBAULT		
Faribault Veterinary Clinic	2200 Lyndale Ave N	507-334-2068 1-800-382-8388
Heartland Animal Hospital	1200 Lyndale Ave. N.	507-332-0716

DUNDAS		
Countryside Animal Hospital	708 Schilling Dr. N	507-645-4522
LE CENTER		
Kind Vet Clinic	422 Maple Ave S	507-357-4911
LE SUEUR		
Le Sueur Veterinary Clinic	700 N. Main St.	507-665-2377
NORTHFIELD		
Cannon Valley Veterinary Clinic	1200 South Hwy 3	507-645-8871
Garlie, David	512 Division St.	507-645-5327

Table 5-3 Veterinarians

DENTISTS	ADDRESS	PHONE
FARIBAULT		
Backenstoe, Thomas	417 Lincoln Ave.	507-332-7608
Dentist House (Ohlsen, Mark)	505 N.W. 4th St.	507-334-7471
Johnson, Warren	422 Heritage Place	507-334-5602
King Orthodontics	1575 20 th St NW	507-332-0022
Nomeland Dental LLC	412 Heritage Place	507-334-7595
Palmer Dental	330 Heritage Place	507-332-8461
Southern Heights Dental Group	1575 20 th St NW Ste 102	507-334-6433
LE CENTER		
Leach, Ronald	101 S. Park Ave.	507-357-2280
Riviere, George	34 N. Park Ave.	507-357-4833
LE SUEUR		
Anderson Orthodontics	302 Valley Green Square	507-665-3394
Le Sueur Family Dental	304 Valley Green Square	507-665-6812
Wavrin, Dennis	207 S Main	507-665-3261
Valley Dental Associates	219 S. 2nd St.	507-665-2275
LONSDALE		
Lonsdale Family Dental Clinic	414 Railway St. N.W.	507-744-2359
MONTGOMERY		
Anderson Orthodontics	223 1 st 6 St S	507-364-7784

Brahs, Mark	110 N. 1st. St.	507-364-8001
Iverson, Geoffrey	223 1st St.	507-364-7424
NORTHFIELD		
Heritage Dental Care	2011 Jefferson RD (May 2006)	507-645-9543
Fortman, Gene (Periodontics)	402 Washington St.	507-663-1815
Northfield Orthodontic Assoc	2019 Jefferson Square	507-645-4222
Professional Drive Dental Group	600 Professional Drive	507-645-5264
Remes, Michael	2011 Jefferson Rd	507-645-9543
Serenity Dental	505 Woodley St. W.	507-645-9669
WATERVILLE		
Struve, William	204 N 4th St.	507-362-8474

Table 5-4 Dentists

OPTOMETRISTS	ADDRESS	PHONE
FARIBAULT		
Allina Medical Eye Center	100 State Ave	507-332-5286
Eye Care Associates (Malmanger)	112 4th St. N.W.	507-334-0011
Richie Eye Clinic	1575 20 th St. NW	507-332-9800
Vision Center (Wal-Mart)	150 Western Ave	507-333-5075
Vision World	Faribault West Mall	507-334-7941
LE CENTER		
Le Center Eye Care	1 E Minnesota St.	507-357-6665
LE SUEUR		
Mootz Eye Clinic	303 Valley green Square	507-665-3366
LONSDALE		
River Valley Vision	103 15 th Ave SW	507-744-3388
NORTHFIELD		

Northfield Eye & Optical	710 Division St.	507-663-1296
Northfield Optical	2019 Jefferson Rd.	507-645-2020

Table 5-5 Optometrists

PSYCHIATRISTS/PSYCHOLOGISTS	ADDRESS	PHONE
FARIBAULT		
Associates in Psychiatry & Psychology	303 1 st Ave NE Ste 103	507-334-5044
Mental Healt Systems	416 Heritage Place	507-332-2002
New Directions Counseling Center	303 NE 1 st . Ave	507-332-8082
Scurry, Zwecker & Associates	625 NW 3 rd Ave	507-334-2892
NORTHFIELD		
Allina Medical Clinic	680 Professional Dr.	507-663-0237
Center For Human Resources Inc.	220 Division St.	507-645-9304
Casey Fisher & Associates	301 Division ST S	507-650-4127
Dimick, Daniel	105 4 th St E	507-645-6575
Foote Milbrandt Phillis MA	401 Division Suite C	507-645-6249

Table 5-6 Psychiatrists/Psychologists

SECTION 6

SUPPLIES and FEEDING

6.1 SUPPLIES

Normally at the start of a disaster service operation the basic supplies needed for service centers and disaster personnel information processing (Disbursement Orders, 901s, etc.) will be supplied from the chapter disaster response kits.

As required, depending on type and magnitude of the disaster, availability of supplies, length of disasters, etc., it may become necessary to purchase additional supplies. In addition it may be required to provide various types of supplies to disaster victims. These items shall be purchased from local area merchants whenever possible. All purchases shall be made by the issuing of a Disbursement Orders to local merchants. Such items or services which will require these type of purchases include, but not limited to:

- a. Operating supplies for disaster service operations (shelter, service center, etc.).
- b. Groceries for mass feeding.
- c. Prepared food for mass feeding
- d. Vehicle rental

6.2 FEEDING

During a disaster relief operation feeding of the victims and Red Cross workers must be provided. The disaster chairperson, with recommendations from the disaster Mass Care Feeding Coordinator, must decide what type and where feeding will be provided. During extended disaster operations, the method of food service may change as the requirements/services availability change. Depending on the number of victims, availability/requirements for mass care shelters, expected length of providing feeding, and other factors, there are several options:

- a. Provide feeding using Mobile feeding Vehicle(s),
- b. Provide feeding in conjunction with a mass care shelter operation,
- c. Provide feeding at local area restaurants,
- d. Combination of the above.

6.2.1 MOBILE FEEDING VEHICLES

The chapter does not have a mass feeding vehicle but several chapters in the southern portion of the state have access to one. If the feeding requirements indicate that the use of a mass care feeding vehicle is required, and at the direction of the disaster job director, the chapter liaison person shall contact the state disaster coordinating chapter and arrange for the use of a mass feeding vehicle.

6.2.2 FEEDING SITES

In the event that the disaster warrants the opening of mass care shelters all efforts will be expended to use shelters which have the facilities required to provide mass feeding. If shelter(s) are not required but mass feeding sites are still required the sites listed for shelters could be opened for feeding only operations. In the case of a disaster with a limited number of victims requiring shelter care it may be easier to provide the necessary meals either at or from a local area restaurant.

6.3 MERCHANTS

Prior to issuance of Disbursement Orders to any merchant during disaster services operations the disaster Liaison Coordinator (in a major disaster operation) or case worker (for small disaster) shall verify the merchant's willingness to provide these services in conjunction with the Red Cross. The Liaison Coordinator or case worker shall review

with the merchant the method of handling the Red Cross Disbursement Orders by the merchant when the purchases are made, procedure for billing the responsible chapter and expected payment time by the Red Cross.

Merchants available within the Rice-Le Sueur Counties chapter area are provided in the following tables by categories as follows:

- e. Table 6-1 - Grocery stores
- f. Table 6-2 – Restaurants (Only restaurants felt able of large, fast food type service listed)
- g. Table 6-3 – Vehicle Rental Agencies
- h. Table 6-4 - Miscellaneous Merchants

MERCHANT	ADDRESS	PHONE
ELYSIAN		
The Store	117 Main St. E	507-267-4447
FARIBAULT		
ALDI	300 Park Ave	
HY-Vee Food Store	1920 Grant St.	507-334-2085
Nelsons Country Market	430 3 rd Ave. NW	507-334-1661
Mercadito (ethnic)	27 N.W. 3 rd ST.	507-334-1592
Wal-Mart Supercenter	150 Western Ave	507-332-0232
Le Center		
Mexican Delights (ethnic)	69 Minnesota St E	507-357-6642
Rademacher's Super Value	110 Lexington Ave S	507-357-4424
Le Sueur		
Alco	207 Valley Green Square	507-665-4016
Rademacher's Super Value	125 N. Main	507-665-2630
LONSDALE		
IGA Foods	750 Ash St NE	507-744-3400
Lonsdale Country Market	123 Main St	507-744-2356
MONTGOMERY		
Fred's IGA	105 Boulevard Ave	507-364-8618
NORTHFIELD		
Cubs Food	2423 Hwy 3 S	507-645-6887
Community Co-op	516 Water St S	507-645-0106
McLane Minnsota (Wholesale)	1111 5 th St. W.	507-664-3000

Table 6-1 Grocery Stores

WATERVILLE		
Phils Mart	437 Main St E	507-362-8800
Davis Market Place	117 Main St E	507-362-8188

Table 6-1 Grocery Stores (Cont.)

RESTAURANT	ADDRESS	PHONE
Cleveland		
Jocko's Bar & Grill	325 Broadway St.	507-931-6637
Kokomo Bar & Char Grill	114 10 th St.	507-931-6410
DUNDAS		
L&M Bar & Grill	224 Railway St. N.	507-645-8987
Elysian		
Bears Den	Hwy 60 W	507-267-4646
Tuckers Tavern	101 Main St W	507-267-4025
FARIBAULT		
A&W Family Restaurant	404 Wilson Ave.	507-334-9379
Arby's	313 Lyndale Ave	507-333-9003
Aztlan	508 N Central Ave	507-334-1872
Banadir	211 Central Ave N	507-209-1624
Basillios Pizza	108 4th St. NW	507-332-6701
Broaster	Faribault Town Square	507-334-3838
Burger King	1501 NW 7th St.	507-332-7960
Dairy Queen Brazier	4050 W. Highway 60	507-334-0453
Domimos Pizza	629 4th St, NW	507-334-3954
El Charrito	24 4 th ST NW	507-332-2237
EL Tequila Mexican	951 Faribault Road	507-332-7490
Godfathers Pizza	328 4 th ST. NW	507-334-1672
Grand Plaza Mexican Grill	520 Central Ave	507-333-1344

Great China Buffet	200 Western Ave. (Faribault West Mall)	507-333-4668
Happy Chef	I 35 & Highway 60	507-332-8171
Hardee's	1940 Cardinal Ln	507-331-4426
Jimmy John's	300 Western Ave	507-333-4430
Kentucky Fried Chicken	1410 Highway 60 W.	507-334-7075
Long Cheng	430 NW 2 nd Ave	507-334-3002
Mc Donald's	525 NW 4 th St.	507-332-7040

Table 6-2 Restaurants

RESTAURANT	ADDRESS	PHONE
Pizza Hut	526 Wilson Ave. N.W.	507-334-8998
Quiznos Sub	131 Lyndale Ave N	507-334-7777
Southern China	1416 Division St. W.	507-332-7101
Subway	326 Central Ave N	507-333-5706
Subway	2270 Grant St.	507-332-7827
Taco Johns	1431 4 th ST NW	507-334-3287
Trucker's Inn	2519 Lyhdale Ave	507-334-3333
LE CENTER		
Brad's Home Plate	315 Derrynane St	507-357-4552
Evie's Soups and More	35002 Clear Lake Ln	507-357-4401
LE SUEUR		
DQ	30990 Hwy 169 N	507-665-2977
Pizza Ranch	124 N Second St.	507-665-2222
Subway	420 N. Main St.	507-665-6136
Welcome Inn	205 S. Main St.	507-665-6929
LONSDALE		
Brewsters Bar & Grill	9856 50 th St W.	507-744-2370
Flicek's Sports Bar & Grill	114 N. Main St.	507-744-5164
Main Street Cafe	120 N. Main St.	507-744-4920
South 40	115 Main St.	507-744-2334
Whistle Stop Tavern & Grill	110 Railway St SW	507-744-5528
MONTGOMERY		

Chester's	120 1 st St. N	507-364-7411
Clover Sweet Shop	696 4 th St. NW	507-364-5509
David's Diner	200 4 th St NW	507-364-9370
Franke's Bakery	200 S 1st St.	507-364-5025
Fred's IGA Foods (deli)	105 Boulevard Ave W	507-364-8635
Jimmy's Pizza	124 1 st St S	507-364-8635
Monty Hometown Café	224 1 st St. S	507-364-7455
MORRISTOWN		
Old Town Tavern	102 W Main St.	507-685-4567
NORTHFIELD		
Basil's Pizza	301 Water St	507-663-1248
Big Steer	I35 & HWY 19	507-645-6082
China Buffet	630 Water ST. S	507-645-0808
Dairy Queen	910 Hwy 3 N.	507-645-8912
Domino's Pizza	110 E. 4th St.	507-663-1221
EL Tequila Mexican	1010 HWY 3 S.	507-664-9139

Table 6-2 Restaurants (Cont.)

RESTAURANT	ADDRESS	PHONE
Erbert & Gerbert Subs & Clubs	209 Water St. S	507-663-1300
Mc Donalds	1101 Highway 3 S	507-663-0236
Subway	416 Hwy 3 S	507-645-7226
Taco Bell	410 Hwy 3 S.	507-663-7011
WATERVILLE		
Lynde's Café	219 E. Main St.	507-362-8977
Shake It Up	525 E. Paquin St. E.	507-362-4497
Voegles 3 rd St Cafe	116 3rd St. S.	507-362-4532
WEBSTER		
Ranchero Supper Club	4452 40 th St	(952) 652-2700

Table 6-2 Restaurants (Cont.)

Name	Address	City	Phone
Alamo	Mpls St Paul Airport	Bloomington	800-462-5266
Avis	Mpls St Paul Airport	Bloomington	800-831-2847
Budget	Mpls St Paul Airport	Bloomington	612-726-5237
Dollar	Mpls St Paul Airport	Bloomington	952-854-3003
Enterprise	150 Water St	Northfield	800-736-8222 507-664-9944
Ford Rental	1201 S Hwy 3	Northfield	507-645-4478
Hertz	Mpls St Paul Airport	Bloomington	651-698-9585
National	Mpls St Paul Airport	Bloomington	651-699-7141 612-727-2388
Thrifty	Mpls St Paul Airport	Bloomington	952-854-8080

Table 6-3 Vehicle Rental Agencies

MERCHANT	ADDRESS	PHONE
FARIBAULT		
Ace Hardware	421 2nd Ave. NW	507-332-7414
Faribo Farm & Home	80 Western Ave	507-334-3232
Le Center		
Affordable Business Products	35 E Minnesota	507-357-6488
Hardware Hank	165 S Park	507-357-4484
Le Sueur		

Hardware Hank	549 Elmwood	507-665-3475
Trustworthy Hardware	203 Valley Green Square	507-665-2267
LONSDALE		
Lonsdale Hardware & Appliance	101 Main St S	507-744-2373
MONTGOMERY		
Franek Ace Hardware	104 Oak Ave SW	507-364-5255
Malecha's Hardware and Rental	213 1st St. W	507-364-7904
NORTHFIELD		
Ace Hardware	670 Water St. S.	507-645-0617
Lansing Hardware	618 S Division	507-645-8814
WATERVILLE		
Truvalue	216 E Main St.	507-362-4377
Hardware Hank	229 E. Main St.	507-362-4308
Waterville Bldg Center	125 W. Main St.	507-362-8380

Table 6-4 Miscellaneous Stores

SECTION 7

MOTELS

7.1 DETERMINING SHELTERING REQUIREMENTS

The Red Cross WILL NOT make the determination if a victims housing is livable or not. This determination will be the responsibility of the local governmental agencies involved in handling the disaster (fire department, Emergency Management Director or other city official). When the determination that the victims housing is not livable the chapter will insure the victims are offered temporary housing arrangements.

In disasters where person(s) are displaced from their homes, it may become necessary for the Red Cross to provide lodging or shelters (mass living quarters). Normally this mass care housing will be provided at a location close to, but outside of, the immediate disaster area.

For small disasters, such as single or multiple (apartment) family fires, where less then 10 families are effected, sheltering will be provided at local area motels. In the event of larger disasters, normally with 10 or more families requiring shelter, a mass care shelter may be opened (see section 4 for shelter facilities).

7.2 MOTEL LODGING

The Rice-Le Sueur Counties Chapter area of coverage contains 8 communities with a population of over 500 people and 10 smaller communities of under 500 population and many do not have motel units available within their respective communities. Due to this size and spread of the chapter's population, the chapter shall house the victims in the closest/most convenient motel available.

In some cases it may be required to use a motel out of the chapters area of coverage. In all cases the motel shall be contacted to assure availability and willingness of management/owner to provide assistance prior to assigning victims to the motel for lodging.

Table 7-1 lists the motels available for use for sheltering clients in the chapter's area.

MOTEL	ADDRESS	PHONE
FARIBAULT		
Americinn Motel	Highway 21 & I35	507-334-9464
Galaxie Inn & Suites	1400 NW 4 th St	507-334-5508
Grandstay	1500 20 th St NW	507-334-2888
Lyndale Motel	904 North Lyndale	507-334-4386
Days Inn	1920 Cardinal Ln	507-334-6835
Select Inn	4040 Highway 60 W.	507-334-2051
Americas Best Value Inn	2509 North Lyndale	507-334-1634
Le Center		
Guardian Inn	550 Commerce Drive	507-357-2239 888-357-2239
Spruce Board and Lodging	325 S Cordova Ave.	507-357-4400
Le Sueur		
Le Sueur Downtown Motel	510 N. Main ST.	507-665-6246
MONTGOMERY		
Monty Bar and Hotel	222 S. 1st. St.	507-364-8847
NORTHFIELD		
Archer House	212 Division St.	507-645-5661
Americinn Motel	1320 Bollenbacher Drive (HWY 3 South)	507-645-7761 (800) 634-3444
Country Inn	300 Highway 3 N	507-645-2286
Super 8 Motel	1420 Riverview Dr.	507-663-0371
St Peter *		
Americinn Motel	700 North Minnesota Ave.	507-931-6554
WATERVILLE		
Sakatah Bay Resort Motel	815 East Paquin St.	507-362-8980

* Outside of chapter area but account maintained for use for victims mainly from northern area of Le Sueur County due to lack of motels in Le Sueur County.

Table 7-1 Motel Facilities

SECTION 8 PUBLIC RELATIONS

8.1 PUBLIC RELATIONS CONTACTS

During Red Cross operations for providing services to disaster victims it will become necessary to provide various types and amounts of information via local area media sources. Types of information which might require this method of dissemination include:

- i. Location and times of operation of Red Cross service center(s).
- j. Location of Red Cross shelter(s).
- k. Media information on types of Red Cross services being provided.

Table 8-1 provides a list of area newspapers, radio, and TV stations available to provide this type of service to the Red Cross. Any and all inquiries from news media of any type (radio, newspaper, TV, etc.) requesting information on Red Cross services being provided during a disaster or persons inquiring about disaster victims shall be forwarded to the chapter's Public Relations Liaison who shall be responsible for handling these types of inquiries.

MEDIA RESOURCES	PHONE
NEWSPAPERS	
Elysian Enterprise	507-267-4323
Faribault Daily News	507-333-3100
Le Center Leader	507-357-2233
Le Sueur News Herald	507-665-3332
LVWNME Area News	507-744-2551
Montgomery Messenger	507-364-8601
Northfield News	507-645-5615
Waterville Lake Region Life	507-362-4495
RADIO STATIONS	
Faribault - KBGY/POWER 96	507-332-2977
Faribault - KDHL/POWER 96	507-334-0061
Le Sueur - KRBI	507-665-3336
Mankato - KTOE	507-345-4537
Mankato - Z-99	507-345-4646
Northfield - KYMN	507-645-9768
T.V./CABLE STATIONS	
Elysian Local Channel 6	(800) 642-5509
Faribault – Charter Communications	507-334-4362
Montgomery - TRI Cable Inc.	507-364-5644

Morristown - Bevcomm	507-685-4388
Northfield NTV 26	507-645-6917

Table 8-1 Local Area Media Resources

SECTION 9
REFERRAL ORGANIZATIONS

9.1 REFERRAL RESOURCES

In the event of a disaster, assistance within the chapter's area from organizations other than the Red Cross may be available to disaster victims if they so desire. This assistance is usually provided by a referral from the Red Cross to the organization.

Table 9-1 provides a list of these organizations and the organization's phone number.

ORGANIZATION	PHONE
ELYSIAN	
Assemblies of God Church	507-267-4488
FARIBAULT	
Assemblies of God Church	507-334-4917
Faribault Food Shelf	507-334-2137
Hope Center, The	507-332-0882
Three Rivers Action Council	507-333-6450
Rice County Social Services	507-332-6115 1-800-422-1286
7th Day Adventist Church	507-332-8256
Salvation Army (Contact Rice Count Sheriff)	
Senior Citizen's Clothes Closet	507-334-9242
LE CENTER	
Le Sueur County Social Services	507-357-2251
MONTGOMERY	
Catholic Charities	507-364-7321

Table 9-1 Chapter Referral Resources

SECTION 10 OPERATIONAL SUPPLIES & PERSONNEL

10.1 OPERATIONAL KITS

During any level II or higher disaster operation Red Cross procedures, forms and other material are required. Each function has various Red Cross procedures and form requirements in order to allow Red Cross personnel to initiate each function. The Rice-Le Sueur Counties Chapter maintains 2 “GO KITS” which contain the required Red Cross documents and forms for all functions to initiate a level II (or higher) disaster response operation. Also contained in each kit is required supplies (pens, paper, etc.).

These kits were compiled as the requirements for starting a level II or higher disaster response operation. Additional forms and material may be required dependent on the length of operations. One kit is stored at the chapter office in Faribault and the other with the disaster chairman at his home.

In addition to the “GO” kits the chapter maintains 100 blankets at the chapter office. The chapter has 50 cots located at the Morristown Fire Department. Additional cots and bedding are available from:

- a. National Guard Armory, Faribault army Reserve Armory, Faribault
- b. Le Sueur County EMD, Le Center
- c. Northfield Safety Center

In addition a nursing kit is assembled and stored with the operation “GO” kit at the office.

10.2 RESPONSE TEAM MEMBERS

The members of the Rice-Le Sueur Counties Chapter disaster response team varies as persons move, retire or join the team. Updated roster is provided to team members at each team meeting as required. Up to date team membership list is maintained at the chapter office and with the disaster chair. List includes team members name, address, phone number (home, work and cell), and e-mail address.

10.3 ASSISTANCE PRICE LIST

The chapter follows the Standardized Emergency Assistance Price List, form ARC 4416, provided by national.

10.4 MAPS

Available street maps and county plat books are contained in the disaster response kits. In addition all first responders are supplied with maps.